



## British Gas Price Match Promise

### Terms & Conditions

We believe that all our products offer excellent value for money and that our prices are among the lowest you will find for how comprehensive they are.

**However, if, while researching your purchase, you find a similar product cheaper on the British Gas website, we will beat the price providing, in our opinion, the following conditions are met:**

- We will match the following prices as they are the most similar:
  - ie.
    - Homecare 1 = Your Boiler
    - Homecare 2 = Your Heating
    - Homecare 4 = Your Home
- The price must be the monthly price inclusive of VAT and any additional charges.
- This must be the normal monthly price of the product, i.e.
  - It isn't the result of a membership/personal discount, and
  - It isn't a rebate or a benefit from the British Gas Price Match Promise.
- The alternative product must currently be available.
- The Price Match Promise only applies to products available in mainland UK, i.e. excluding Northern Ireland.
- You must provide sufficient information to enable us to verify the price ourselves, e.g. a link to the product page on the relevant website showing the price of the product).
- A Price Match Promise cannot be used in conjunction with any discount or promotional items e.g. Cashback sites.
- If there are pricing errors on the British Gas site that are clearly pricing errors, these will not be matched.
- These terms & conditions do not affect your statutory rights.
- Business trade customers are excluded from the Price Match Promise.
- Hometree reserve the right to withdraw our Price-Match Promise at any time, without notice.

**To make use of the Price Match Promise or for more information, please call our Customer Success team for free on 0800 368 9881.**

Please note that we reserve the right not to uphold our Price Match Promise if doing so would result in Hometree making a loss. The Price Match Promise will not be applied retrospectively to orders already placed.

