



Winter 2025 Sale - Up to 25% Off Promotion Offer

Terms & Conditions

These Terms & Conditions govern the 2025 'Winter Sale - Up to 25% Off' Promotional offer presented by Hometree Services Limited ("Hometree"), a company registered in England and Wales, with registered address Hamilton House, 4 Mabledon Place, London, England, WC1H 9BB and company no. 12535561 (hereinafter referred to as "we" or "us").

By purchasing a plan and accepting the discounted price offered you will be deemed to accept these terms.

1. Offer summary

This offer is automatically applied directly at the checkout - no need for a promo code. The offer discount varies depending on which plan is selected:

Homeowner Plans

	Your Heating	Your Home	Your Home Plus
£95 call out fee	6%	13%	25%
£60 call out fee	5%	11%	23%
£0 call out fee	4%	9%	16%

Landlord Plans

	Your Heating	Your Home	Your Home Plus
£95 call out fee	6%	14%	25%
£60 call out fee	5%	10%	19%
£0 call out fee	4%	9%	16%

2. Duration of offer

This promotion will run from 10:00 16th January 2025 to 23:59 22nd January 2025. (The "Promotion Availability Period", subject to paragraph 6.2 below).

3. Eligibility

In order to be eligible for this promotion, you must meet all of the following eligibility criteria:

- You must be a new customer of Hometree and have not held or purchased a plan from Hometree in the previous 12 months from the date of purchase; and
- You must be a resident of the United Kingdom (excluding Northern Ireland) aged 18 years or over.

3.2 Eligible Plans

This offer is for our Home Cover Plans only, Heat Pump and Solar products/plans are not included.

Essentials plans and Your Boiler plans are not included in this promotional offer. Please see below for a full list of included plans and call out options.

- Your Heating (Homeowner) £0, £60, and £95 Call Out Fee
- Your Home (Homeowner) £0, £60, and £95 Call Out Fee
- Your Home Plus (Homeowner) £0, £60, and £95 Call Out Fee

- Your Heating (Landlords) £0, £60, and £95 Call Out Fee
- Your Home (Landlords) £0, £60, and £95 Call Out Fee
- Your Home Plus (Landlords) £0, £60, and £95 Call Out Fee

4. Rate of Discount

During the promotion period, eligible plans will be sold with a reduction on the standard price at the amounts shown in the table of section 1 of these terms and conditions titled “Offer summary”. Prices include VAT and Insurance Premium Tax at the current rate. The discount applied shall run for the duration of the initial term of the plan purchased and will end on renewal or cessation of that contract. Any discount applied cannot be transferred to a different plan without written approval from Hometree Services Limited.

5. Application of Discount

The reduction on the standard prices will be applied automatically at checkout depending on which plan is chosen.

6. Limits to offer

6.1 This promotion cannot be used in conjunction with any other offers or promotion.

6.2. We reserve the right to withdraw the promotion or amend these terms and conditions at any time without prior notice and/or refuse the promotion or withdraw the promotion from a customer at any time on reasonable notice only where the customer is not eligible to benefit from the promotion in accordance with paragraph 3.

6.3. The promotion can only be redeemed against the customer’s account and cannot be used to pay for or off-set any other fees, charges or costs nor any other Hometree account balances.

6.4. Hometree reserves the right to verify the eligibility of participants and may disqualify any individual found to be in violation of these Terms.

6.5. If any provision of these terms and conditions is held invalid by any law, rule, order or

regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

6.6 This Promotion is limited to one discount per person.

7. Jurisdiction

The Offer Terms are governed by English Law and are subject to the exclusive jurisdiction of the English courts.

8. Contact Information

If you have questions about this promotion, please call our customer service team on 0330 912 4843.